

## PWAOR MLS Compliance Department Activity Report on March 2011

Total number of Complaints received were 1027

Total number of Warning Letters processed were 395

Total number of Assessment Letter with the \$250.00 amount processed were 15

Total number of Assessment Letter with the amount of \$500.00 processed were 3

The most violated category was improper remarks in the Property Description.

The second violation was having listings without a photo

The third violation was incorrect listing status - when the property has either been sold or cancelled and/or expired.

### Monthly Activity on Warning Letters

	Jan-11	Feb-11	Mar-11	YTD - 2011	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
Active Listing Without a Valid Listing Agreement	7	4	21	32	15	12	7	1	2
Failure to enter listings or provide Listing Exclusion	1	0	1	2	0	0	0	0	0
Late entry of a new listing	0	0	0	0	0	0	0	0	0
Entry of a property listed by a non-MLS member	0	0	0	0	0	0	0	0	0
Entry of inaccurate listing status	9	6	45	60	28	27	17	25	26
Late reporting of pending sale	0	0	0	0	0	0	0	0	0
Late reporting of a final sale	0	1	0	1	14	12	6	0	1
Conditional offers of compensation	8	1	1	10	1	1	2	0	0
Misuse of data with intent to mislead	1	2	12	15	35	18	2	0	0
Inappropriate Image and Virtual Tour Links	2	3	7	12	6	14	1	1	2
<b>Totals</b>	<b>28</b>	<b>17</b>	<b>87</b>	<b>132</b>	<b>99</b>	<b>84</b>	<b>35</b>	<b>27</b>	<b>31</b>

Duplicate listings by the same agent/broker	3	2	4	9	3	5	0	1	1
Entry of inaccurate selling information	7	2	7	16	2	9	4	3	3
Wrong property classification	1	2	5	8	8	8	3	2	2
Misuse of Public Remarks	34	28	154	216	18	72	33	27	48
No Photo in MLS	217	252	138	607	88	118	77	59	72
<b>Totals</b>	<b>262</b>	<b>286</b>	<b>308</b>	<b>856</b>	<b>119</b>	<b>212</b>	<b>117</b>	<b>92</b>	<b>126</b>